NACI Care™:

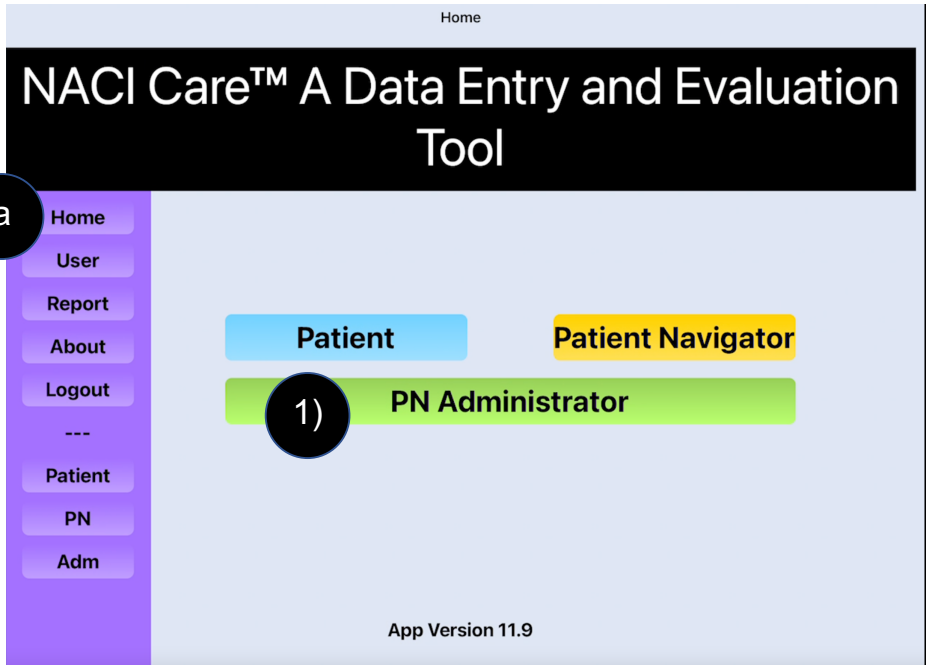
A Patient Navigation Data Entry, Tracking and Evaluation Program

Tutorial: Sidebar

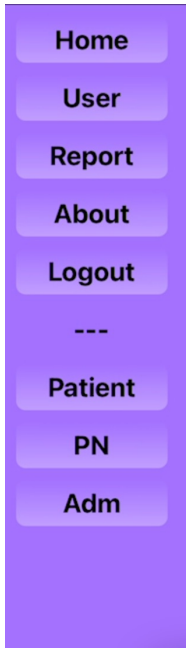
August 12, 2022 preliminary draft

Sidebar: Home

1. **Sidebar**: Located on the left side of most screens; Select on an item to go to that topic
   a. **Home**: Goes to NACI Care™ Home page and allows access to Patient and Patient Navigator components
      1) PN Administrator: only accessible to Administrators and not viewed on PN tablets



Sidebar: User

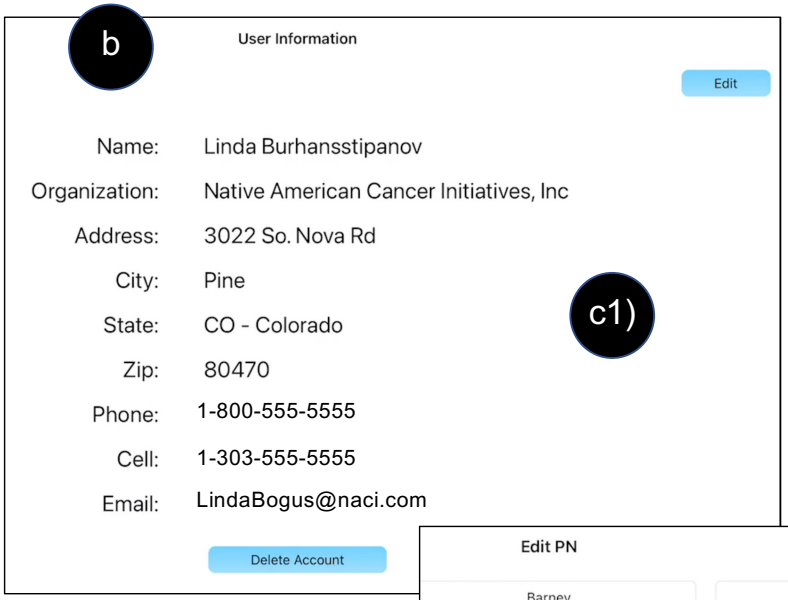


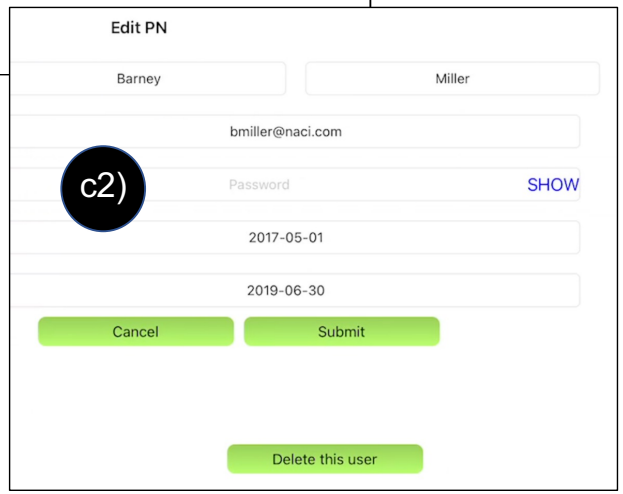
b. User identifies the NACI Care™ PN, Administrator or other user(s) of the program (evaluators, researchers, etc.)

c. Includes user information (name, address, email, phone)

   1) The user can edit information (e.g., address)

   2) NOTE: PNs cannot change emails or passwords. Only Administrator can make such changes





Sidebar: Search and Help

Home
User
Report
About
Logout

Patient
PN
Adm

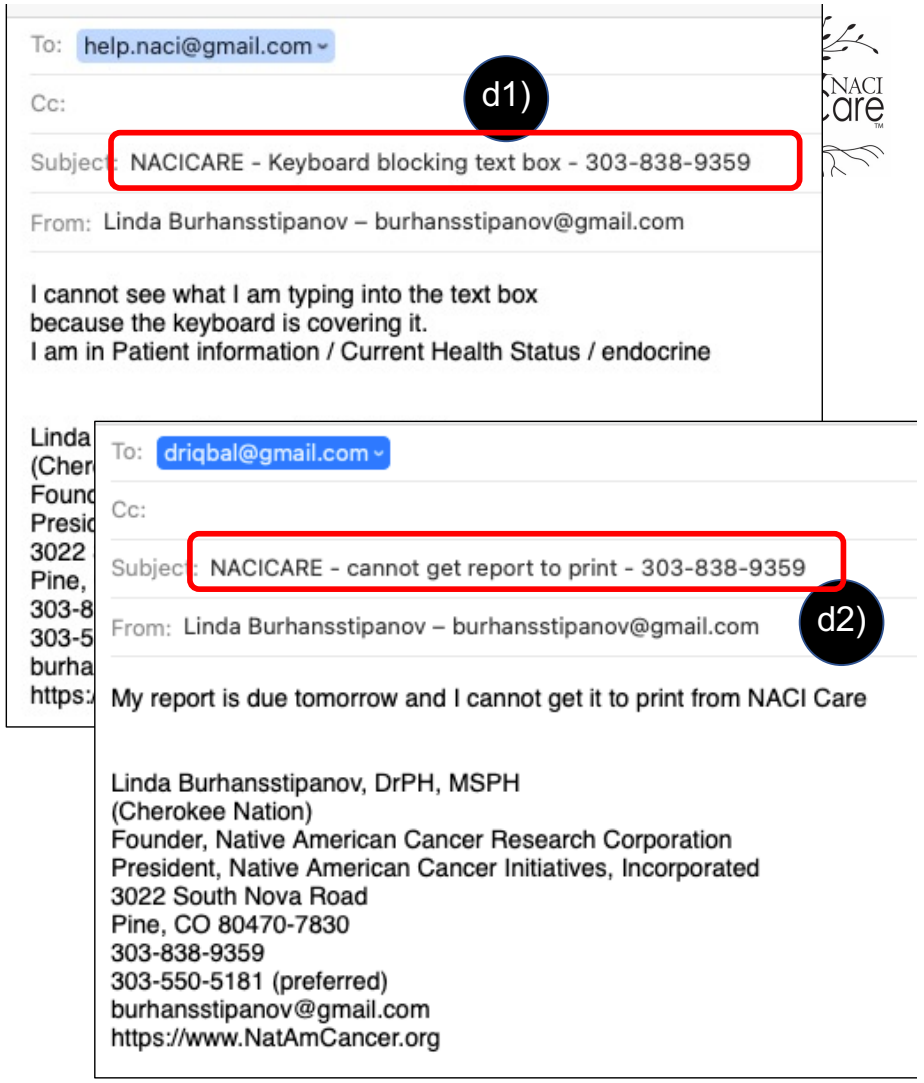
c. Search: (not yet functional) allows user to search NACI Care™ by entering a word or phrase, such as *family cancer history,* into the search box

d. Help:

1) To get help within 24 hours, please email and in the subject field, clarify the problem: *help.naci@gmail.com* with your phone number

2) To get help immediately, please email with subject "NACICARE" to driqbal@gmail.com with your phone number

LB Added to feedback sheets ~02/24 that needed place holder for these functions



Sidebar: Reports

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e. Reports: includes 35 default reports (recommended by national patient navigation organizations):

Navigation Load:
- Navigation caseload(s)
- Clinical trials education
- Patient education
- Patient retention through navigation

Patient Compliance:
- Treatment compliance
- Patient transition from point of entry
- No show rate

Patient Characteristics:
- Demographics (e.g., Best ways to learn)
- Barrier report
- Disparate population at screening event

Referrals (for Patient):
- Clinical trials referrals
- Referrals to revenue-generating services
- Referrals to revenue-generating services by PN
- Cancer screening
- Social support referrals
- Social support referrals for survivors who have completed SCP
- Palliative care referral

Diagnosis & Treatments:
- Diagnosis to first oncology consult
- Diagnostic workup to diagnosis
- Cancer screening follow-up to diagnostic workup
- Completion of diagnostic workup
- Treatment compliance
- Diagnosis to initial treatment
- Patient transition from point of entry

Sidebar: Reports

e. Reports (continued):

Hospital:

- 30-, 60-, 90-Day readmission rate
- Inpatient oncology unity length of stay
- Emergency department utilization
- Emergency admissions per number of chemotherapy patients

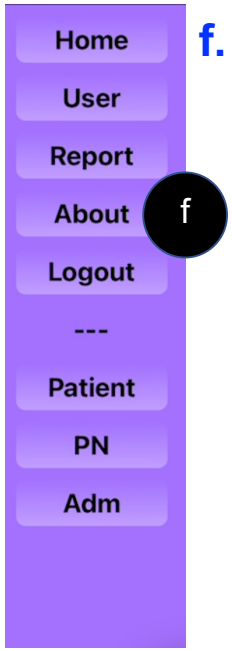
Survey:

- Patient experience / Patient satisfaction with care
- Patient experience / Patient satisfaction with navigation program
- Psychosocial distress screening
- Patient goals
- Survivorship Care Plan
- Transition from treatment to survivorship

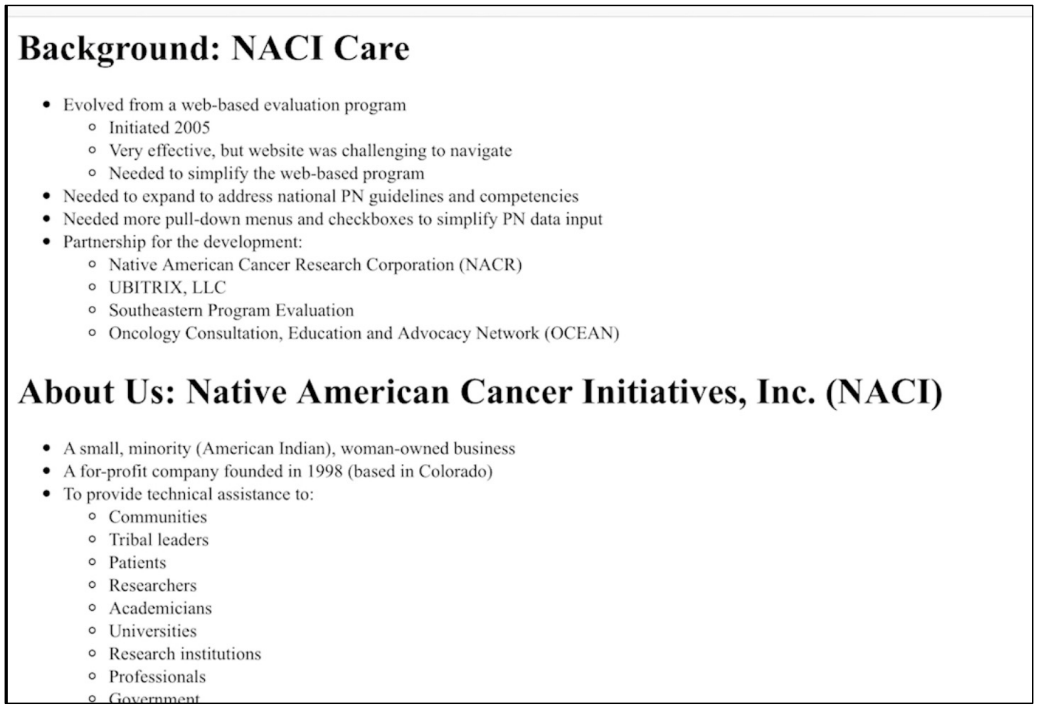
PN Characteristics:

- Navigation knowledge at time of orientation
- Oncology navigator annual core competencies review

Sidebar – Settings and About



f. About: Provides information on how NACI Care© evolved from an effective web-based evaluation program, information about the lead organizations and Research Team and other background



Background: NACI Care

- Evolved from a web-based evaluation program
  - Initiated 2005
  - Very effective, but website was challenging to navigate
  - Needed to simplify the web-based program
- Needed to expand to address national PN guidelines and competencies
- Needed more pull-down menus and checkboxes to simplify PN data input
- Partnership for the development:
  - Native American Cancer Research Corporation (NACR)
  - UBITRIX, LLC
  - Southeastern Program Evaluation
  - Oncology Consultation, Education and Advocacy Network (OCEAN)

About Us: Native American Cancer Initiatives, Inc. (NACI)

- A small, minority (American Indian), woman-owned business
- A for-profit company founded in 1998 (based in Colorado)
- To provide technical assistance to:
  - Communities
  - Tribal leaders
  - Patients
  - Researchers
  - Academicians
  - Universities
  - Research institutions
  - Professionals
  - Government

Sidebar - Tutorial(s)

Home
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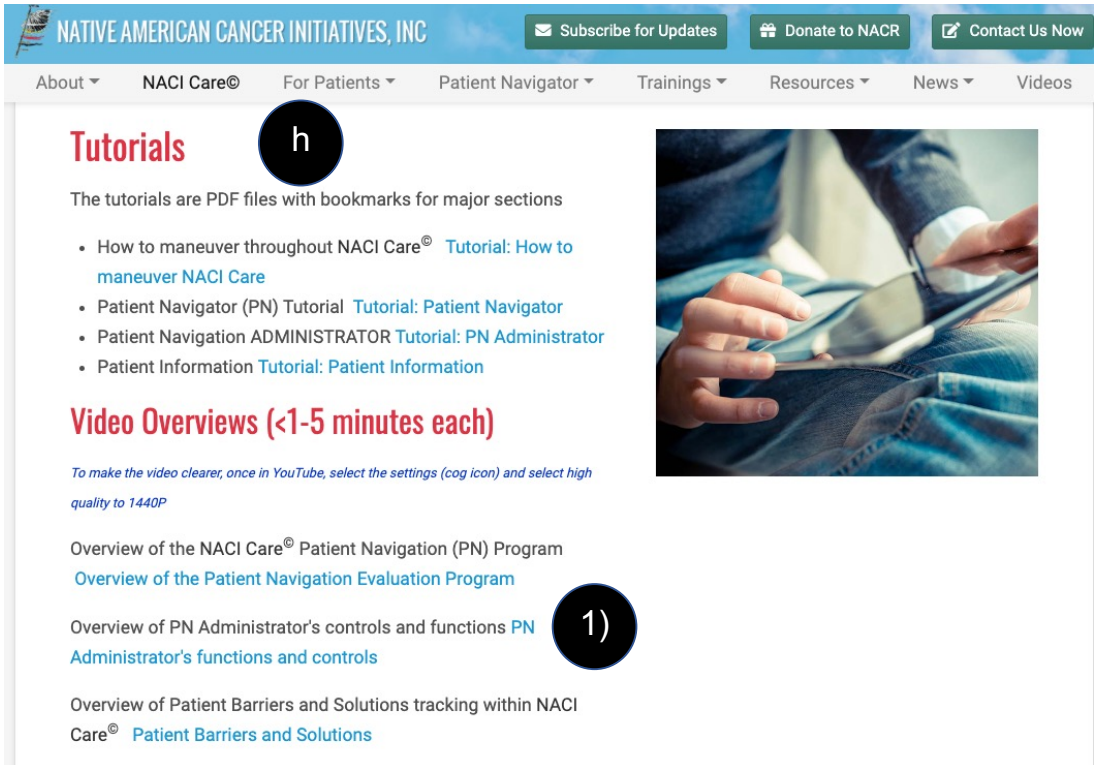
g. Tutorials: available on the website and the iPad within NACI Care™

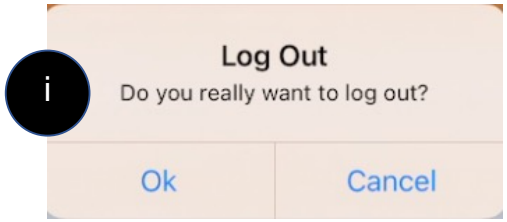
1) YouTube videos show how to use different parts of NACI Care™



Sidebar - Logout

i. **Logout:** logs the user out of NACI Care™

1) Select Ok to logout



2) NOTE: if close NACI Care™ but do not logout, when re-enter, the program remains in the place where it was last used

   a) For example, if PN is interrupted while uploading data, can turn the tablet face-down on desk to prevent visitor from viewing confidential information. Once visitor leaves, even if tablet has gone to sleep, NACI Care™ returns to the last screen when opened

We hope you find NACI Care™ useful and easy-to-use. If you are having difficulty, please contact our support team at: help.naci@gmail.com.