Patient Navigation Barriers and Solutions

Barriers	Issues	Solutions: For each barrier identified, PN write in how barrier was addressed or referral
Logistics / Financial		
	Trouble getting transportation	
	Unable to pay for the trip/motel/food	
	Clinic too far away (time to travel)	
	Housing	
	Gasoline	
	Food	
	Utilities	
	Logistics-Other	
Clinic staff		
	Clinic staff was unable to communicate in my primary language	
	Clinic staff were disrespectful	
	Clinic staff treated me poorly (racism)	
	Lack of confidence/trust in health care providers	
	No clinic staff who are from my cultural group	
	Only male providers available at the clinic	
	Only female providers available at the clinic	
	Healthcare Provider did/has not referred for care	

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Patient Navigation Barriers and Solutions

Barriers	Issues	Solutions: For each barrier identified, PN write in how barrier was addressed or referral
	Doctor not at clinic most days	
	Clinic staff-other	
Clinic		
	No cancer services available at local clinic	
	Clinic hours inconvenient	
	Had to wait too long in office or clinic for scheduled appointment	
	No childcare available for while I am in with doctor	
	No eldercare available for while I am in with doctor	
	Too much paperwork	
	Medical records were lost / misplaced at the clinic	
	IHS Purchased Referred Care (formerly known as "Contracted Health Service")	
	Clinic-Other	
Cultural		
	Age	
	Gender Identity	
	Sexual Orientation	
	Race / ethnicity	

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Patient Navigation Barriers and Solutions

Barriers	Issues	**Solutions**: For each barrier identified, PN write in how barrier was addressed or referral
	SES	
	Language	
	Job (e.g., blue collar)	
	other	
Language / literacy		
	Language preference	
	Reading literacy	
	Health literacy	
	Math literacy	
	Visual literacy	
	other	
Other	Write-in space	

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