2021-11-21 National Navigation Roundtable (NNRT) Workforce Development Resources recommended for inclusion on website

American Association for Cancer Research (AACR): Health Disparity Progress Report

- Cancer-specific and includes COVID guidance
- Report/Website:
 - https://cancerprogressreport.aacr.org/disparities/CancerDisparitiesProgressReport.org
- Philadelphia: American Association for Cancer Research; ©2020 [cited year month date] Available from http://www.CancerDisparitiesProgressReport.org/
- WFD Comments: This is a great resource to gain a better understanding of cancer health disparities and to dig deeper into the realities and challenges. Includes a section on COVID-19 and cancer. Appropriate for entry, intermediate, advanced and administrators of patient navigation programs.
- Promotional message: The AACR is pleased to release its inaugural Cancer Disparities Progress Report to Congress and the American public. This report, the first of its kind, features the latest research on why disparities in cancer incidence, diagnosis, treatment, and survival exist, and what can be done to address them. The report has been developed by the preeminent cancer disparities researchers in the country and builds upon the AACR's longstanding commitment to reducing cancer disparities through research, education, and policy, including our annual conference on the Science of Cancer Health Disparities."
- Additional comments for WFD members: Comprehensive overview of cancer health disparities; a lot of information to sort through; not a toolkit but good resource

American Hospital Association - Community Health and Equity Resources

- General information (i.e., not cancer-specific; produced prior to COVID pandemic)
- https://www.aha.org/guidesreports/2019-community-health-equity-resources-american-hospital-association
- https://www.aha.org/system/files/media/file/2019/10/AHA-Community-Health-and-Equity-Resources.pdf
- https://www.aha.org/system/files/2018-02/DiversityTool.pdf
- No specific reference cited. Published resources in 2019.
- WFD Comments: This is a great resource for intermediate to senior level individual to gather information and then share with team members. Includes some very useful tools, such as, "Does your hospital reflect the community it serves? A diversity and cultural proficiency assessment tool for leaders". It is not a single resource; might be difficult for a new navigator to sort through. It is not supposed to be a toolkit.

Harvard Business Review

Article online: https://hbr.org/2020/05/diversity-and-inclusion-efforts-that-really-work Citation: Pedulla, David. Diversity and Inclusion Efforts That Really Work. Harvard Business Review. May 12, 2020.

This article provides a great overview of diversity and inclusion efforts that work in organizations. The focus is on solutions and provides specific steps for creating a more diverse workforce. It is not specific to the cancer workforce.

Joint Commission: Health Equity Page

This website clarifies what health equity actually means for a patient navigator in the field, and how we can be doing a better job with some of those things. It also provides a resource for reporting discrimination at an accredited institution. It is a free website, not an article. There may be features only available to member organizations. Good connection to resources around equity. Not cancer specific. no financing info included

URL: https://www.jointcommission.org/resources/news-and-multimedia/the-joint-commission-stands-for-racial-justice-and-equity/

National Academies of Sciences, Engineering, and Medicine; Health and Medicine (NASEM) Roundtable on Health Literacy: A Proposed Framework for Integration of Quality Performance Measures for Health Literacy, Cultural Competence, and Language Access Services (2018) Publication available online:

https://www.socialworkers.org/LinkClick.aspx?fileticket=7dVckZAYUmk%3d&portalid=0 This resource addresses cultural competence in the workplace. It proposes a framework and examples addressing cultural competence in the workplace. The resource is not cancer specific.

National Academies of Sciences Engineering Medicine: Integrating Social Care into the Delivery of Health Care: Moving Upstream to Improve the Nation's Health (2019)

Publication https://www.nap.edu/catalog/25467/integrating-social-care-into-the-delivery-of-health-care-moving or https://doi.org/10.17226/25467

Reference: National Academies of Sciences, Engineering, and Medicine 2019. Integrating Social Care into the Delivery of Health Care: Moving Upstream to Improve the Nation's Health. Washington, DC: The National Academies Press. 2019

It was released in September 2019, before the World Health Organization declared COVID-19 a global pandemic in March 2020. This is a great resource for understanding the need of integrating social care into health care delivery with appropriate examples and definitions. Improving social conditions remains critical to improving health outcomes, and integrating social care into health care delivery is more relevant than ever in the context of the pandemic and increased strains placed on the U.S. health care system. The report and its related products ultimately aim to help improve health and health equity, during COVID-19 and beyond. Excellent over of the intersection of social care and health care delivery. Limitations: It is not cancer specific nor navigation specific. The table of contents shows up after the many acknowledgements on page xv

National Academies of Sciences Engineering Medicine: COVID-19 Responses & Resources This is a resource page on website

URL: https://www.nationalacademies.org/topics/covid-19-resources

This is great compilation of COVID-19 related resources and information. The National Academies is rapidly mobilizing critical expertise in science, engineering, and medicine to inform government response and recovery efforts with evidence-based guidance and are facilitating collaboration across research disciplines and between the public and private sectors during the COVID-19 pandemic.

Collection of resources related to COVID.

Limitation: It is not cancer- nor navigation-specific.

National Academies of Sciences Engineering Medicine: Structural Racism and Health disparities in the Era of COVID

webinar available on line: https://www.nationalacademies.org/event/01-29-2021/serious-illness-care-structural-racism-and-health-disparities-in-the-era-of-covid-19-a-webinar and via YouTube: https://youtu.be/zlEaR655aXw Health Disparities in the Era of COVID-19

This webinar from January 2021 is a great overview of serious illness care in the context of COVID and structural racism. Free recorded webinar that provides a great information resource both as an overview and timeliness.

Link to agenda: https://www.nationalacademies.org/event/01-29-2021/serious-illness-care-structural-racism-and-health-disparities-in-the-era-of-covid-19-a-webinar

National Association of County and City Health Officials (NACCHO): Health Disparities Progress Report

https://toolbox.naccho.org/pages/index.html

This is a free online collection of public health tools on a wide range of topics and identifies relevant standards:

- Medical Record- Patient Race and Ethnicity Data Collection
- Medical Record- Preferred Language
- Language Access Services- Practitioners Communicating Directly with Patients Joint Commission Resources
- Newsletter Implicit Bias in health care
- Field Guide, Advancing Effective Communication, Cultural Competence, and Patient- and Family-Centered Care for the Lesbian, Gay, Bisexual, and Transgender (LGBT) Community
- Field Guide, Advancing Effective Communication, Cultural Competence, and Patient-and Family-Centered Care: A Roadmap for Hospitals
- Video, Promoting Health Equity and Patient Centered Care

This document describes over 50 Toolkits that cover a range of topic areas

National Association of Social Workers. Standards for cultural competence in social work practice. Washington, DC: NASW Press. 2015

Publication available online:

https://www.socialworkers.org/LinkClick.aspx?fileticket=7dVckZAYUmk%3d&portalid=0 and https://www.socialworkers.org/Practice/Practice-Standards-Guidelines

Although dated, this is an excellent resource because it provides a comprehensive overview of practice standards regarding cultural competence and related concepts in service delivery from the field of social work that can be applied by all professions to provide culturally competent health services. It includes terms and definitions such as cultural, cultural humility, intersectionality, etc. It also includes standards and indicators that describe the ways that culturally competent staff would demonstrate knowledge and skills. The concepts are applied to social work practice, standards, and ethics Practice Standards & Guidelines

National Comprehensive Cancer Network (NCCN)

Publication available online: https://jnccn.org/view/journals/jnccn/17/9/article-p1043.xml and https://jnccn.org/view/journals/jnccn/17/9/article-p1043.xml?ArticleBodyColorStyles=pdf-5590 Reference: McCanney J, Johnson T, Bandini LAM, Chambers S, Bonar L and Carlson RW. Advocating for Equity in Cancer Care. J Natl Compr Canc Netw 2019; 17(9) 1043-1048. doi: 10.6004/jnccn.2019.7339

This report provides a comprehensive overview of the social determinants of health that influence health outcomes in cancer care and promising practices that advance equity. In 2018, the National Comprehensive Cancer Network conducted a year-long environmental scan to identify challenges and opportunities to advance equity in cancer care. In December 2018, NCCN hosted a Patient Advocacy Summit on this topic. This article summarizes the findings of the study and the Summit. Provides an overview of health inequities and promising practices to address barriers to equitable cancer care. The article includes insights from a patient advocate perspective, as well as a case study of the socioeconomic needs of Navajo patients that affect health outcomes. The paper identifies achievements from patient advocacy groups that have improved care for specific target populations and areas for future initiatives. Provides background information and would be useful to use this paper with another tool to identify areas for improvement within a practice setting.

National Institutes of Health / cancer health disparities

This is a blog; https://directorsblog.nih.gov/2020/10/02/discussing-cancer-health-disparities/

National Library of Medicine: Cultural Humility

Publication available online: https://pubmed.ncbi.nlm.nih.gov/23938129/

https://nnlm.gov/mar/guides/clinical-conversations-training-program/cultural-humili

Reference: Yeager KA and Bauer-Wu S. Cultural humility: essential foundation for clinical researchers. Appl Nurs Res. 2013 Nov; 26(4):251-6. doi: 10.1016/j.apnr.2013.06.008. Epub 2013 Aug 12. PMID: 23938129 PMCID: PMC3834043

This article discusses cultural humility in the context of human subjects research and includes mindfulness techniques that can be used by researchers to facilitate self-awareness and thoughtfully consider the dynamics of the researcher-participant relationship. Focus is application of cultural humility in research, for nurse researchers.

Robert Wood Johnson Foundation (RWJF): Culture of Health Blog

This is a blog: https://www.rwjf.org/en/blog.html

The blog focuses on health equity within RWJF-funded initiatives and links to related research, resources and initiatives on each topic. For example, COVID-19 Eviction Crisis, Environmental Justice, Parenting and Caregiving, Food Service in Schools, Cultural Humility, etc.

https://www.rwjf.org/en/blog/2018/06/practicing-cultural-humility-to-transform-healthcare.html